

## **BVIUK Virtual Events Ticket Policy**

Thank you for choosing to attend BVIUK's virtual events. Please read the following policy regarding your ticket purchase:

1. **Identification Requirement:** Please ensure that your Zoom name clearly identifies your full name or surname. Any attempts to join the webinar with a non-identified account will be rejected.
2. **Ticket Inclusions:** Your ticket grants you access solely to the live virtual class for which it is purchased. It does not include access to video or audio recordings, presentations, or any other related materials unless you are a BVIUK Professional, Accredited, or Expert Member.
3. **Member Exclusivity:** BVIUK Professional, Accredited, and Expert Members enjoy extended benefits, including access to event recordings and materials. If you are not already a member, we encourage you to explore our membership options for additional privileges.
4. **Non-transferable Ticket:** Your ticket is valid for entry to the event exclusively for the individual who registered. Sharing the ticket or event link with third parties is strictly prohibited. The ticket grants access to one person only.
5. **Refund Policy:** Please note that ticket purchases are non-refundable in cases where you are unable to attend the event. Refunds will only be issued if BVIUK cancels the event. We appreciate your understanding in this matter.

Thank you for your cooperation, and we look forward to your participation in our virtual events.

**BVIUK, 2024**